NEIGHBORS
along the line

Annual Report 2014

Our Mission: Neighbors Along the Line meets basic needs and provides opportunities for development and increased independence.

LETTER FROM THE *Executive Director*

My most heartfelt and profound appreciation goes to all of the supporters of Neighbors Along the Line who made 2014 yet another great year for Neighbors Along the Line. Your avid commitment has allowed us to fulfill on our mission of meeting basic needs and providing opportunities for development and increased independence. This is only possible through the gifts of our generous donors, our kindhearted volunteers, and all who assist us in our acts of service. We are forever grateful for all of the support you have given us through the years.

Neighbors Along the Line has a multifaceted history of community leadership, neighborhood involvement, and partner collaboration that has helped shape us into a forerunner of transformation within our area. We have managed to be an integral part of the Northwest Tulsa community for over 38 years as a direct service organization, and plan to continue the legacy of creating value for the families we serve. In addition to meeting basic needs, we continue to offer programs that provide opportunities for sustainable long term change. In 2014 we extended our clinic times, increased our literacy and development options, and expanded our food pantry menu. These developments came as a direct response to what our community told us was needed, and we are excited to be in a position to have made these notable upgrades to our programs. As a result we continue to draw inspiration from the lives we see transformed for the better as an outcome of delivering on our mission.

> **“Our aim is to create value for our community by serving in a way that creates enduring change.”**

The challenges we face in our community are both complex and complicated and can often seem insurmountable. Oklahoma health care outcomes, literacy levels, and hunger statistics rank among the most undesirable in the nation. However, this is precisely why we exist as an organization... Though the challenges may seem daunting we believe they are solvable and therefore employ a disposition of “Hope.” We are committed to creating solutions that address these areas by providing relevant programs that accommodate needs that are both basic and developmental. Our aim is to create value for our community by serving in a way that creates enduring change. What we envision for the future is ultimately being the key facilitator in creating a healthy, thriving and sustainable community. We hope that you will continue to support our organization and partner with us in making this a reality.

Shannon Chambers
Executive Director

56% of the roughly 10,000 residents in our primary service area are classified as “low-income,” (less than 200% of the federal poverty level) — considerably higher than the number for the state as a whole (38%) as well as for Tulsa County (35%).

QUICK FACTS:

Medical Clinic

430 patients received medical care. An average doctor's visit in Tulsa costs around $125. This translates to over $50,000 in care provided free to uninsured clients.

Assistance for over **1,200 prescriptions.** In 2014 Neighbors filled almost 400 prescriptions. With an average prescription cost near $65, uninsured patients in our clinic received about $26,000 in medication benefits.

We **expanded clinics times by 20%** in 2014 to include physician availability during the week.

Over **130 patient lab tests** performed at no charge.

We provided **dental care** to 65 patients who received over 330 procedures. Using average prices, this translates to almost $12,000 in free dental care to uninsured clients.

New partnerships allowed us to offer **second-level care** including a number of diagnostic tests, surgeries, and specialist visits to uninsured patients.

QUICK FACTS:

Food Pantry

5,364 (1,990 households) people received help in our Food Pantry, a 3% increase over 2013 and a 70% increase since 2008. Our Pantry provides enough food for three meals per day for seven days. At grocery store prices, the amount of food we provide per person would cost approximately $50.00 per visit. This amounts to a benefit of over $268,200 last year to low income families.

Of the people served, **1,642 were children,** and **1,107 were 55 or older,** the combined total equaling 51% of the Food Pantry clients served in 2014.

In 2014, the number of households receiving **unemployment dropped by 65%** and the number who were employed rose by 19%, indicating that at least some of our clients were able to find work. However, the number of households making over $1,000 monthly decreased by 22% and those making under $500 increased by 29%.

We distributed over **50,000 pounds of food in 2014.** This roughly amounts to 20% more food given than the previous year and enough food to prepare over 120,000 meals.

QUICK FACTS:

Literacy Program

Over 130 students enrolled in our GED program for 2014 (According to the U.S. DOL, Bureau of Labor Statistics, 2001, the median annual earnings of workers age 25 and over with a High School Diploma or GED is $7,400 higher than those of a worker without.)

Expanded GED program options by 65% to include online training courses and classroom lectures twice a week.

Over **500 clients** accessed the Literacy Lab utilizing 3,242 times for more than 4,600 hours.

Additionally, we continue offering **enrichment programs** like Budgeting Courses, Senior Art program and community events to promote unity.

Our partnerships with other agencies include:

- The Arts and Humanities Council of Tulsa
- Charles Page Neighborhood Association
- Legal Aid
- Workforce Tulsa
- Narcotics Anonymous
- The Salvation Army
- Tulsa County Court Services
- The Tulsa County Health Department
- Oklahoma Dental Foundation
- John Knox Presbyterian
- Mark Twain & Chouteau Elementary
- Central High School
- And other local groups.

These programs provided almost 12,000 services.

Over 130,000 individual services were provided in 2014.

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Charles Shannon
Ellen Shannon
Jeanna Shannon
John Shannon
Kim Shannon
J.D. Smith
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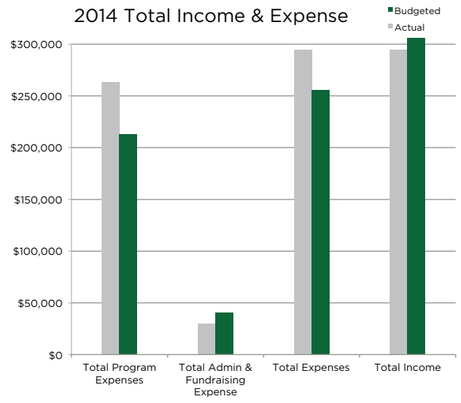
Storey Wrecker
Kaitlyn Tadpole
Terri Wall
Dustin Webb
Traci Wells
Autumn Wilkins
Steven Wilkins
Summer Wilkins
Victoria Wilkins
Kathy Wood

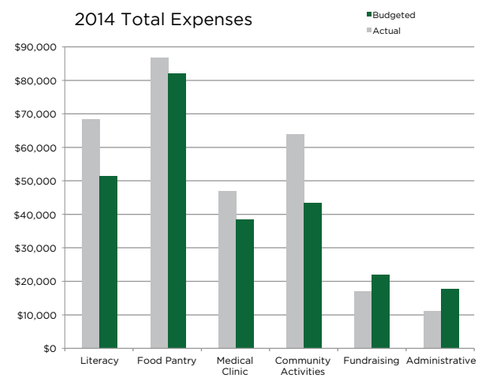
Total Hours: 1,975.5

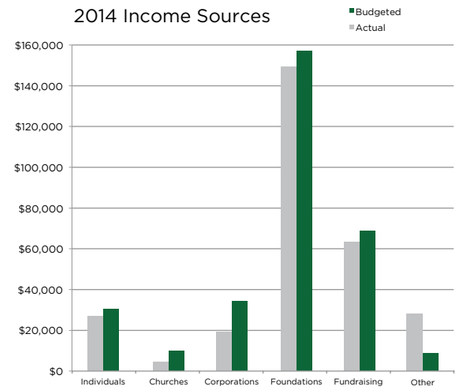
2014 Literacy Program Budget Actuals	
525 Clients	$98.56 / Client
3,242 Visits	$15.96 / Visit
4,600 Hours	$11.24 / Hour
Total	**$51,748**

2014 Food Pantry Program Budget Actuals	
1,990 Households	$41.31 / Family
5,364 Individuals	$15.32 / Person
112,644 Meals	$0.73 / Meal
Total	**$82,225**

Financials







	REVENUE		EXPENSE	
Restricted Funds*				
Literacy	$59,900	19.3%	$51,748	20.3%
Food Pantry	$55,535	17.9%	$82,225	32.2%
Medical Clinic	$20,430	6.6%	$39,010	15.3%
Community Activities	$37,153	12.0%	$42,820	16.8%
Unrestricted Funds				
Individuals	$27,261	8.79%		
Churches	$9,564	3.08%		
Corporations	$6,350	2.05%		
Foundations	$15,660	5.05%		
Fundraising	$69,783	22.50%	$21,722	8.5%
Gains TCF Fund	$4,017	1.29%		
Interest	$483	0.16%		
Miscellaneous	$69	0.02%		
In-kind	$4,010	1.29%		
Admin			$17,969	7.0%
TOTAL	$310,217	100%	$255,495	100%

2014 Clinic Program Budget Actuals	
430 Patients	$23.30 / Service
65 Dental Patients	$23.30 / Service
387 Medications Provided	$23.30 / Service
790 Prescriptions Written	$23.30 / Service
Total	**$39,010**

2014 Community Activities Program Budget Actuals	
3,707 Recorded Services	$3.60 / Service
8,256 Unrecorded Referrals	$3.60 / Service
Total	**$42,820**

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